



Golf Suspension Policy for Whittlebury Park Golf Membership

Overview;

The Whittlebury Golf suspension policy will come into effect as of the new golf season on 1st April 2019.

Purpose;

- To offer a golf suspension policy that is fair to all golf members and that no members are treated differently to anyone else.
- To offer a flexible suspension policy as an added benefit to members.
- To show a degree of due diligence to injuries/illness.

Outline of Terms and Conditions;

- Members who pay their annual membership fee in a pre-paid format can suspend their membership for a minimum of 1 month and a maximum of 2 months.
- No suspension is allowed on direct debit memberships.
- All suspension requests must be emailed to membership@whittlebury.com prior to the dates requested and the membership team will email back within 48 hours the date the members BRS account will be switched back on and their new membership expiry date.
- No verbal suspension request will be processed (To ensure all emails can be up held in audit and email trail should quires/discrepancies occur).
- We will not backdate suspension requests retrospectively.
- If a member suspends their membership they will forgo any golf competitions and bookings into forthcoming golf competitions during those months.
- All dates and revised expiry dates will be held on the members account.
- Should a member need to suspend longer than their 2 months, half their monthly membership fee will be payable per month, after the initially 2 months suspension.
- Any additional suspension payment will be payable in advance.
- Should a member suspend for one month their new renewal date will become 30th April.
- Should a member suspend for two months their new renewal date will become 30th May.
- If a member wishes to play while on suspension they must pay current green fee rates.
- If a member suspends a total of 6 months over 3 years they will be considered a new member and the new member rate will become payable in September of that year.
- No levy or EGU fee will be refunded.
- A new EGU fee must be paid by 1st April. Failure to do this will result in the members BRS account being disabled until paid.